How It Works

ALL THE ANSWERS IN ONE PLACE
Kaleo gives employees access to answers to the most common questions, in a fast, bite sized and accurate way. Information is easy to discover and use, versus having to ask multiple people or search document repositories.

IT GOES EVERYWHERE
Kaleo can be used across devices and applications, and is self-service and accessible 24/7 for entire organization.

IT’S DYNAMIC
Kaleo is knowledge sharing system that can be easily integrated into any enterprise application. Experts in your organization share their expertise, and over time, your Kaleo grows with the expertise of your entire organization.

Why Kaleo

EASE OF USE
Have a question? Ask Kaleo. Kaleo reduces application support costs and provides teams with the information they need to be rockstars at work.

PREDICTIVE KNOWLEDGE
The knowledge inside Kaleo feeds of questions that are asked and expert answers. Over time, Kaleo predicts the type of information employees need, and serves it automatically.

LEVERAGE EXPERTISE
Your employees’ expertise is a valuable asset. Capture it and share it to benefit their teams & the entire organization, and retain it even after they leave the company.

About Kaleo

Kaleo delivers a simple, secure and rapidly accessible application that encourages experts to provide one to many answers to the most common questions. Kaleo is cost effective and easy to deploy. Our customers go live in less than 30 days and see the benefits of using Kaleo immediately. Kaleo is the fastest source of the best answers in the enterprise, which helps customer service teams access accurate information in any application they are using anywhere in the world.